



**REPUBLIC OF KENYA**  
**COUNTY GOVERNMENT OF NYAMIRA**  
**NYAMIRA MUNICIPALITY**



Citizen Forum on Municipality Service Delivery	
Venue	Nyabite Market Shade
Date	8th January 2024
Taking Proceedings	Colleen Mayaka
Time	10:45 AM

**1. Attendance (see attached participants list)**

- Municipality Manager
- CECM Trade, Tourism and Cooperatives
- Technical officers
- Enforcement officers
- Governor Press Service
- Media
- Area Chief and Assistant Chiefs
- Board Members
- Traders
- Community members

**2. A brief on how the public participation was done**

The Nyamira South Sub- County Administrator called the meeting to order at 10:45 a.m., and a participant opened with a word of prayer. Following introductions, the technical officers proceeded with their presentations on municipal service delivery.

Thereafter, participants were allowed to actively participate through asking questions and making proposals where necessary.

**3. Public participation methodology**

Plenary sessions

**4. Views from the public**



Topic	TECHNICAL OFFICER	CONCERN/ISSUE/QUESTION
Urban markets	John Kerina Francis Mbeche	<ul style="list-style-type: none"> <li>• proposal to have a designated area for animals (for sale) at the market</li> <li>• no water and power supply in the market</li> <li>• business permits are not harmonized; same business can be taxed differently by different officers</li> <li>• No trader should own more than one stall, yet some do</li> <li>• closed stalls should be opened</li> <li>• The market should be fenced and beacons erected</li> <li>• How long does it take to conduct elections for market committees?</li> </ul>
Outdoor advertisement	Evelyn Nyambane	<ul style="list-style-type: none"> <li>• Why is burial fundraising taxed?</li> <li>• Why should a trader pay for branding his own building for business?</li> </ul>
Traffic controls	John Oginda	<ul style="list-style-type: none"> <li>• The bus park should be expanded</li> <li>• proposal to have a designated parking for trucks and not just taxis</li> <li>• Proposal to have public toilets along the road from Rangenyo to Konate</li> <li>• Proposal to have designated areas for PSVs to pick and drop passengers</li> <li>• The Municipality should install streetlights</li> <li>• The municipality should build a modern ablution block at the bus park/stage</li> </ul>
Development controls	Evelyn Nyambane	<ul style="list-style-type: none"> <li>• The municipality should let members of the public know which land belongs to the government</li> <li>• Some people's pieces of land have been mapped to fall within the confines of the municipality and yet</li> </ul>

		<p>they are not able to develop it. What will fall them?</p> <ul style="list-style-type: none"> <li>• There is lack of sensitization from the municipality in creating awareness on critical documents like spatial plans</li> <li>• Some members of the public own land within the municipality and do not have title deeds</li> <li>• Some members of the public own small pieces of land within the municipality where they rear their animals and practice farming yet that's not acceptable within the municipality</li> </ul>
Waste Management	Gesembe Ong'ombe	<ul style="list-style-type: none"> <li>• Does the municipality have a sewerage plan?</li> <li>• Dumping waste at Kemasare is a health hazard to that community and the municipality should look for another dumping site</li> <li>• The municipality should plan to buy a recycling machine for the waste</li> </ul>

## 5. Closing sessions

At the end of the exercise, the area Chief and assistant Chiefs gave their remarks, and a participant closed with a word of prayer.

## 6. Observations, challenges and recommendations

### Observations

- Members of the public were not provided with copies of the document prior to the forum
- The venue for the forum was not clean and favorable for the cold weather
- County Enforcement and administration officers did a commendable job of coordination and beefing up security during the exercise
- The Municipality Manager was very hands-on by visiting the venue twice and making his contribution

- Attendance and patience of the members of the public till the end of the exercise was impressive
- The exercise was well-publicized through diverse media

### **Challenges**

- Some participants tried to incite others to cause commotion because they lacked copies of the by-laws

### **Recommendations**

- Ensure that members of the public access documents for discussion in good time to ensure active and informed participation
- Identify clean and conducive venues for the for a
- Upload of the Municipality budget documents to the county website.

7. Pictorial evidence attachment, i.e. group photos and attendance list

### **Annex 1- pictorials**



Mr. Ernest Morara, Municipality Manager making his address during the forum at Nyabite Market





Mr. John Oginda making his presentation on traffic controls during the forum at Nyabite Market

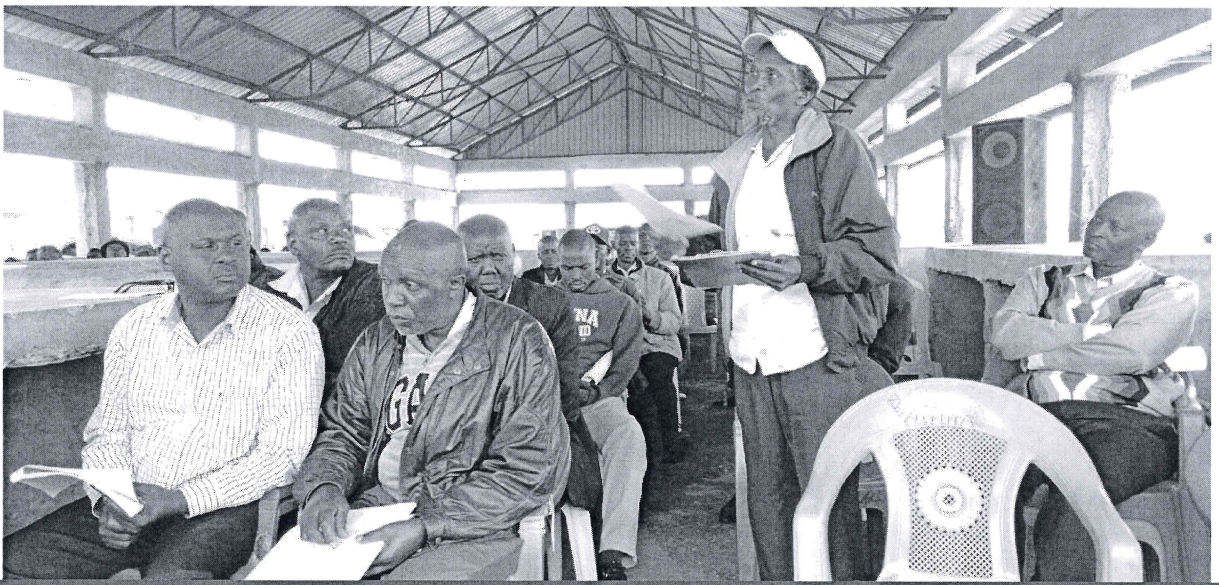


Ms. Evelyne Nyambane making her presentation on development controls during the forum at Nyabite





CECM Trade Mr. Maina giving his remarks during the forum at Nyabite Market



A member of the public giving his views during the forum at Nyabite Market

Report compiled by Colleen Mayaka, Communication Officer

